



The Notification of the Civil Aviation Authority of Thailand
on Practical Guideline for Air Operators Relating to the Services to be Provided for Passengers
from the Territories Outside the Kingdom of Thailand Defined as Disease Infected Zones
of the Coronavirus Disease (COVID-19) Outbreak and from Ongoing Local Transmission Areas

Reference is made to the Notification of the Minister of Public Health, deriving from the advice of the National Communicable Diseases Committee, declaring that Coronavirus Disease (COVID-19) is a dangerous communicable disease under the Communicable Diseases Act B.E. 2558 (2015), and the Notification of the Ministry of Public Health on the Territories Outside the Kingdom of Thailand Defined as Disease Infected Zones of the Coronavirus Disease (COVID-19) Outbreak, designating the Republic of Korea, the People's Republic of China, including Macao and Hong Kong Special Administrative Regions, the Italian Republic and the Islamic Republic of Iran as Disease Infected Zones of the Coronavirus Disease (COVID-19) Outbreak, and the Notification of the Civil Aviation Authority of Thailand on Practical Guideline for the Air Operators Relating to the Service to be Provided in such territories.

Presently, the transmission of the Coronavirus Disease (COVID-19) has covered more areas in various countries. In order to provide additional practical guidance for air operators performing service for the passengers from the Disease Infected Zones and from the Ongoing Local Transmission Areas in accordance with the announcement of the Disease Control Department, the Civil Aviation Authority of Thailand hereby issue the following guideline:

1. Where the Ministry of Public Health defines any territory outside Thailand as a Disease Infected Zone of the Coronavirus Disease (COVID-19) Outbreak, or where Department of Disease Control defines any territory as an Ongoing Local Transmission Area, the passengers with the travel history in the last 14 days in such Disease Infected Zone or Ongoing Transmission Area must be subject to quarantine and any other measures for the prevention and control of communicable diseases as imposed by the Government of the Kingdom of Thailand.
2. Air operators providing services to passengers traveling to the Kingdom of Thailand are required to perform the following screening of passengers at the time of check-in:

- (1) Check passengers' travel history within the last 14 days to see whether they have traveled to any Disease Infected Zone or Ongoing Local Transmission Area.
 - (2) Check passengers' health certificate certifying that the passengers pose no risk of being infected by the Coronavirus Disease (COVID-19). The health certificate must be issued no more than 72 hours prior to the date of travel.
 - (3) Check passengers' insurance policy that shows minimum medical coverage in Thailand of Coronavirus Disease (COVID-19), in the amount not less than 100,000 USD.
3. For passengers with Thai nationality returning to the Kingdom of Thailand, the air operators are required to perform the following screening of passengers at the time of check-in:
 - (1) Check passengers' health certificate certifying that the passengers' health is fit for flying ("Fit to Fly" Health Certificate)
 - (2) Check passengers' letter certifying the return to Thailand issued by the Royal Thai Embassy, Consulate General or the Ministry of Foreign Affairs.
4. If it is found that the passenger has travel history in the country as specified in 2(1), and the passenger is unable to present the required documentation as listed in 2(2) and 2(3), or that the passenger with Thai nationality is unable to present the required documentation listed in 3(1) and 3(2), the air operator shall not issue a boarding pass and the boarding shall be denied.
5. After the required screening has been satisfied as in 2 or 3, and the boarding passes are issued to the passengers, the air operators shall arrange for passengers to provide information on the address in Thailand in Form T 8 in accordance with the Communicable Diseases Act B.E. 2558 (2015) and submit to the communicable disease control officials at the international communicable disease control checkpoint of the airport of disembarkation. The passengers may also enter their information in the "AOT Airport of Thailand" application.
6. Air operators should apply the following protective measures on board the aircraft:
 - (1) Arrange seats to passengers with the greatest possible distance apart from each other when issuing boarding passes. Dedicated space in the passenger cabin should be allocated to monitor passengers with fever, cough or illness if necessary.

- (2) Inform passengers on how to protect themselves from communicable diseases, to always wear their masks throughout the flight, or prepare other equipment necessary to protect themselves against transmission.
 - (3) Consider limiting services in the passenger cabin to reduce the necessity for flight attendants to get in close contact with the passengers.
 - (4) Require all flight attendants to wear masks.
7. When arriving the Kingdom of Thailand, air operators are required to carry out disinfection or cleaning of aircrafts in accordance with the standards prescribed by the communicable disease control officer at the international communicable disease control checkpoint.
8. The communicable disease control officials at the international communicable disease control checkpoint of the airport of disembarkation have the power to issue orders in accordance with the Communicable Diseases Act B.E. 2558 (2015) as follows:
 - (1) Prohibiting any person from entering into or exiting the aircraft entering the Kingdom of Thailand without having undergone screening by a communicable disease control official at the international communicable disease control checkpoint, and prohibiting any vehicle from approaching such aircraft unless authorized.
 - (2) Proceeding or issuing orders in writing for the air operators to take the following actions:
 - (a) remove the infection in order to prevent and control the transmission of the disease
 - (b) detain the aircraft at a specified location until the communicable disease control officials at international communicable disease control checkpoint give permission for its release
 - (c) require the persons on board the aircraft to undergo medical examination; such person may also be isolated, quarantined, confined for observation, or immunized at a specified place and period.

9. In case of violation to 2, 3 or 4, air operators shall be responsible for the expenses incurred for the transportation of the passengers to be isolated, quarantined, confined for observation, and immunized, including the expenses for the care, hospitalization of such person and the prevention and control of international communicable disease in accordance to the Communicable Diseases Act B.E. 2558 (2015).
10. Air operators shall strictly comply with measures for the surveillance, prevention and control of dangerous communicable diseases as issued by the Ministry of Public Health under the Communicable Diseases Act B.E. 2558 (2015).
11. Air operators shall notify their staff at the airport of embarkation and the flight attendants of the above guideline and require their full compliance. The flight attendants shall also make additional on-board public announcement of such guidelines to the passengers.

This notification shall be effective from 21 March B.E. 2563 (2020), 00:00 Thailand local time onwards.

Issued on 18 March B.E. 2563 (2020).

- Chula Sukmanop -

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Director General

The Civil Aviation Authority of Thailand