



สำนักงานการบินพลเรือนแห่งประเทศไทย  
The Civil Aviation Authority of Thailand

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# CAAT-EMPIC User Guide for Personnel Licence

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Revision: 00

Date: 1 April 2024

Approved by

A handwritten signature in blue ink, appearing to read "Glot Sanalaksna", is written over a faint, light blue grid background.

**Glot Sanalaksna**

**Manager of Personnel Licensing Department**

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## **0. Introduction**

### **0.1 Background**

The Civil Aviation Authority of Thailand (CAAT) is implementing a new system, called “CAAT-EMPIC”, which will be used for managing all safety oversight activities, applying for aviation security certification concern and applying for personnel licence and certificate. CAAT-EMPIC aims to provide an efficient means of submitting applications, managing all safety audit findings, and administering invoices and receipts.

### **0.2 Purpose**

This CAAT-EMPIC User Guide provides instructions for licence holders (Flight Crew Licence (FCL), Aircraft Maintenance Licence (AML), Air Traffic Controllers (ATC), and Flight Operations Officers (FOO)) to utilize CAAT-EMPIC for submitting the requests related to the personnel licence such as licence issuance, revalidation and renewal licence or endorsement of ratings.

### **0.3 Applicability (is subjected to)**

This User Guide is applicable to licensed personnel (Flight Crew Licence (FCL), Aircraft Maintenance Licence (AML), Air Traffic Controllers (ATC), and Flight Operations Officers (FOO)) who want to submit requests related to personnel licence such as licence issuance, revalidation and renewal licence or endorsement of ratings.

### **0.4 Reference (Refer regulation)**

1. Regulations of The Civil Aviation Authority Of Thailand No. 24 : Relating to the Qualifications of Personnel Applicants
2. Regulations of The Civil Aviation Authority Of Thailand No. 25 : Relating to the Qualification and Privilege of Aircraft Maintenance Licence.
3. Rules of CAAT on Theoretical and Practical Examination of Air Navigation B.E. 2562
4. Requirement of CAAT No.45 : Operational Guideline on the Application of Personnel Licence and Rating B.E. 2566

# 1. Username and password handing

To use the CAAT-EMPIC WEB client, please create a username and password. To create a username and password, at website <https://www.caat.or.th> > click " CAAT-EMPIC" and click " Create Your CAAT-EMPIC Account ", then follow the steps.

## 1.1 Create Your CAAT-EMPIC Account



Figure 1: Create your CAAT-EMPIC account

## 1.2 Registration

1.2.1 Select your type of registration to " **Person** "

1.2.2 Select your type of application,

- Select "**Personnel Licence**" if you request for Issue, endorsement, Renewal, Revalidation, Reissue Personnel licence or;

- Select "**Skill Test for Personnel Licence**" if you request Skill test for issue, endorsement or revalidation and renewal rating (LPC).

Then follow the steps. Personnel Licence activity:

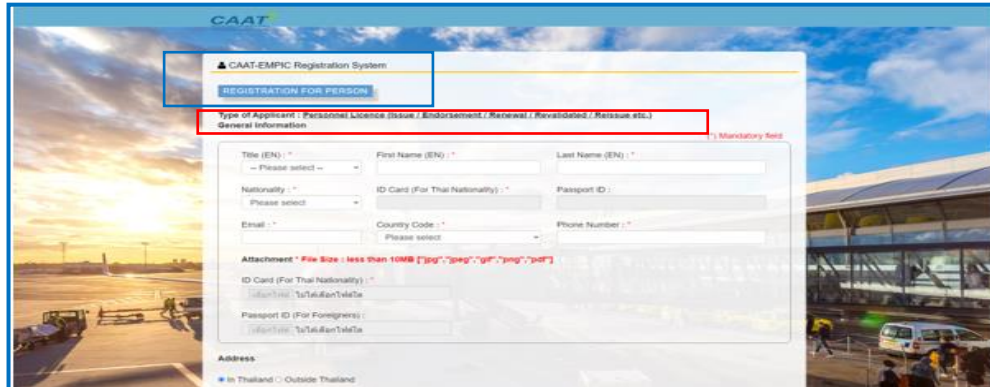
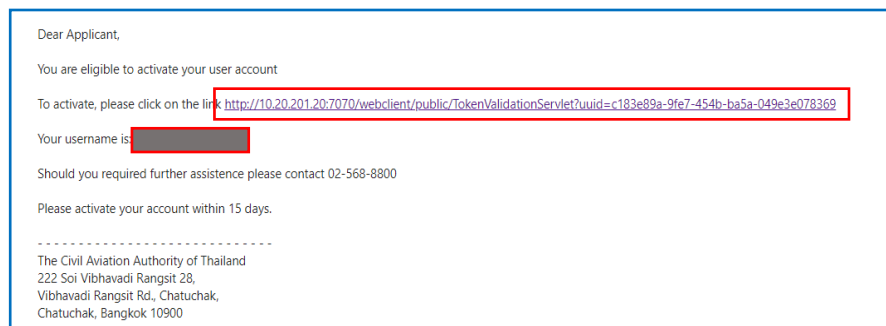


Figure 2: Registration

1.2.3 After registering, the EMPIC activation email will be sent to the user's registered email, the user must click on the link in the message to create your new password.



### 1.3 Log In

To log in **CAAT-EMPIC**, access the WEB client as follows:

1. Open the link to EMPIC WEB Client (<https://service.caat.or.th/webclient/>)
2. Enter your User Name and Password and click login and the system will be displayed as shown in Figure 4.

Figure 4: Login page

### 1.4 Forgot Password

In cases where the WEB user forgets a password, it will need to be reset. To reset a password:

1. On the Login page, click **Forgot your password?**
2. Fill in the information accordingly, then click **Send Activation Mail**
3. The Activation email will be sent to the user registered email
4. After receiving the email, click on the link that is contained in the message
5. Set a new password, and the system will be displayed, as shown in Figure 5.

Figure 5 : Forgot Password

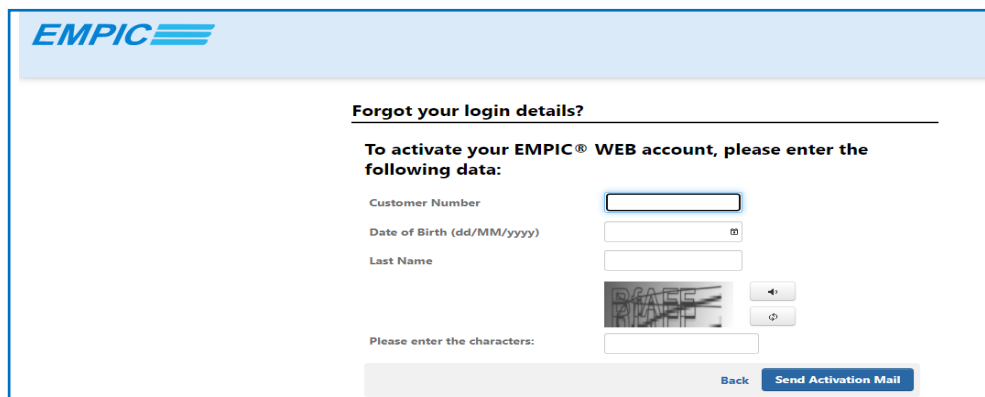
## 1.5 Forgot User Name

In cases where the WEB user forgets a User Name, the user needs to click on **Forgot your user name?**

1. Fill in the information requested, then click **Send Activation Mail**
2. The Activation email will be sent to the user registered email
3. After receiving the email, click on the link that is contained in the message
4. Set a new password, and the system will be displayed, as shown in Figure 6.

Note:

1. The user name will be shown in the Reset password window
2. The Customer ID was provided in the initial Activation Message



The screenshot shows a web form titled "EMPIC" with the heading "Forgot your login details?". Below the heading, it says "To activate your EMPIC® WEB account, please enter the following data:". The form contains four input fields: "Customer Number", "Date of Birth (dd/MM/yyyy)", "Last Name", and "Please enter the characters:". The "Date of Birth" field has a calendar icon, and the "Please enter the characters:" field has a CAPTCHA image showing the word "RAFF" and navigation buttons. At the bottom right, there are two buttons: "Back" and "Send Activation Mail".

Figure 6 : Forgotten User Name



## 1.6 Change of Password

To change the password for your account:

1. Log in to the WEB client with your current user name and password
2. On the top right, click on the username, then select Change Password from the dropdown menu
3. Input the old password and new password accordingly, then click Save

Figure 7: Change Password

## 1.7 Change of User name

To change the User Name for your account:

1. Log in to the WEB client with your current user name and password
2. On the top right, click on the username, then select Change User Name from the dropdown menu
3. Input the the old user name and new user name accordingly, then click Save and Logout

Figure 8: Change User Name

## 2. Request handing

To access functions provided by the WEB Client, select the appropriate function from the menu bar on the left panel, and the system will be displayed as shown in Figure 9.

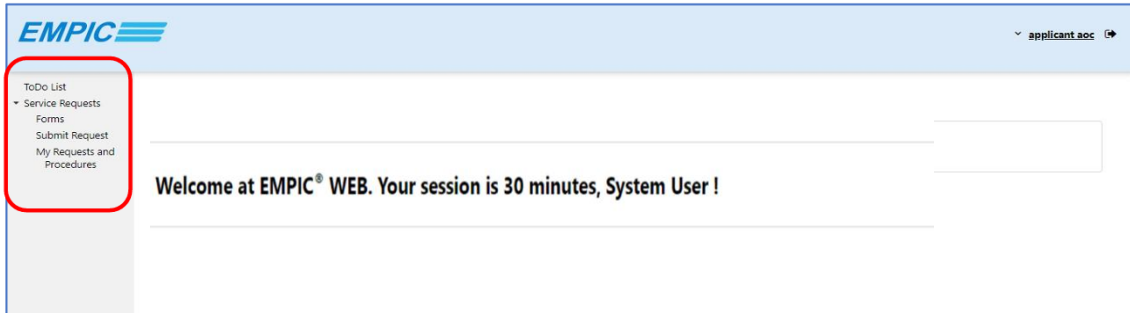


Figure 9: Menu bar

In cases where screens are set for low resolution, the WEB client will display differently. For example, the menu bar on the top-left panel is not displayed. To access the functions in the menu bar, click the three striped icon at the top-left corner to expand the menu bar.

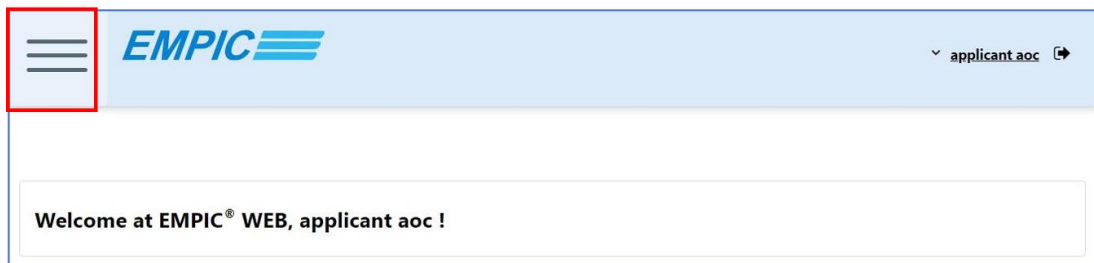



Figure 10 : Three striped Icon

## 2.1 ToDo List

The "ToDo list" tab is used as an assignment platform. The tab displays the tasks which need to be actioned by the applicant. CAAT will update the **ToDo and Notifications** list and inform the applicant when actions are required.

To access the ToDo and Notifications list:

1. Under the menu bar on the top left of the web page, click "ToDo List"
2. The list of tasks will be displayed as shown in Figure 11 and Click the  icon to open a task

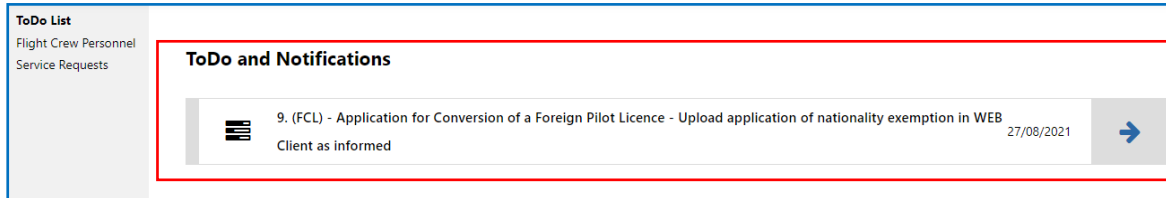


Figure 11: ToDo List

## 2.2 The Service Request tab

The Service Request tab is a platform for WEB users to manage your request;

2.2.1 My Requests and Procedures tab will show your all request lists and you can upload your support document to PEL officer when ToDo List do not show your request.

2.2.2 Forms tab for apply form online

2.2.1 Under "Forms" select "Online Form" and select "PEL: Personnel Licence"

2.2.2.2 Under "PEL: Personnel Licence" select your request of type of licence or certificate and click on to open the selected form and fill in the data in the provided field (Text in bold indicates that the field is mandatory)

2.2.2.3 Click Select File to add attachments, or drag & drop the files into the attachment area and click "Submit" to submit the form. The reference number will pop up at the top-right of the window screen.

Reference No.	Request	Created on	Processing Status
REQUEST-02922	15. (FCL) - Application for Conversion Existing Flight Crew Licence to TCAR PEL FCL.	29/02/2024	Application submitted
REQUEST-02897	6. (ATCL) - Application for Reissue Air Traffic Controller Licence.	22/02/2024	Licence is ready for pick up
REQUEST-02896	4. (ATCL/SATCL) - Application for Endorsement of Language Proficiency.	22/02/2024	Licence is ready for pick up
REQUEST-02893	6. (ATCL) - Application for Reissue Air Traffic Controller Licence.	22/02/2024	Application submitted
REQUEST-02892	6. (ATCL) - Application for Reissue Air Traffic Controller Licence.	22/02/2024	Licence is ready for pick up
REQUEST-02890	4. (ATCL/SATCL) - Application for Endorsement of Language Proficiency.	22/02/2024	Check payment requirement
REQUEST-	1. (FOO) - Application for Flight Operations Officer Licence Skill	25/03/2024	Practical examination pass, proceed to

Figure 12: My Requests and Procedures

The category lists of **PEL: Personnel Licence**;

1. **FCL** submit request for Flight Crew Licence (FCL) as licence issuance, revalidation and renewal licence, revalidation and renewal rating (LPC) or endorsement of ratings, endorsement of English Language Proficiency, reissue licence, the authentication letter and remove limitation. The lists of FCL form are:

- (a) (FCL) - Application for Conversion Flight Crew Licence to TCAR PEL FCL
- (b) (FCL) - Application for Practical Examination and Issue Flight Crew Licence.
- (c) (FCL) - Application for Practical Examination and Endorsement of Type Rating (TR).
- (d) (FCL) - Application for Practical Examination and Endorsement of Class and Instrument Rating (CR and IR).
- (e) (FCL) - Application for Practical Examination and Endorsement of Additional Rating (AR).
- (f) (FCL) - Application for Revalidation or Renewal of Personnel Licence.
- (g) (FCL) - Application for Revalidate or Renewal of Rating.
- (h) (FCL) - Application for Endorsement of Language Proficiency.
- (i) (FCL) - Application for Reissue of Personnel Licence.
- (j) (FCL) - Application for Issue / Revalidate / Renewal of Student Pilot Licence.
- (k) (FCL) - Application for Rendering a Personnel Licence Valid. (Validation - Organisation)
- (l) (FCL) - Application for Rendering a Personnel Licence Valid. (Validation - Personnel)
- (m) (FCL) - Application for Rendering a Personnel Licence Valid. (Validation Temporary - Organisation)
- (n) (FCL) - Application for Rendering a Personnel Licence Valid. (Validation Temporary - Personnel)
- (o) (FCL) - Application for Practical Examination and Conversion of Foreign FCL issue by ICAO Member State.
- (p) (FCL) - Application for Authentication Letter.
- (q) (FCL) - Application for Remove Limitation and Restriction.

2. **ATCL** submit request for Air Traffic Controller Licence as licence issuance, revalidation and renewal licence, revalidation and renewal rating or endorsement of ratings, endorsement of English Language Proficiency, reissue licence and the authentication letter. The lists of ATCL form are:

- (a) (ATCL) - Application for Conversion Existing Licence to TCAR PEL ATCO.
- (b) (ATCL) - Application for Practical Examination and Issue ATCL.
- (c) (ATCL) - Application for Practical Examination and Endorsement of Rating.
- (d) (ATCL) - Application for Revalidation or Renewal of Rating.
- (e) (ATCL/SATCL) - Application for Endorsement of Language Proficiency.
- (f) (ATCL) - Application for Revalidation or Renewal of Personnel Licence.
- (g) (ATCL) - Application for Reissue Air Traffic Controller Licence.
- (h) (SATCL) - Application for Reissue Student Air Traffic Controller Licence
- (i) (ATCL) - Application for Authentication Letter.
- (j) (SATCL) - Application for Issue / Revalidation / Renewal Student Air Traffic Controller Licence.

**3. AML** submit request for Aircraft Maintenance Licence as licence issuance, revalidation and renewal licence or endorsement of ratings, reissue licence, the authentication letter and remove limitation. The lists of AML form are:

- (a) (AML) - Application for Conversion Existing AML Licence to TCAR PEL Part 66.
- (b) (AML) - Application for Issue Aircraft Maintenance Licence.
- (c) (AML) - Application for Endorsement of Rating.
- (d) (AML) - Application for Conversion of Foreigner AML issue by ICAO Member State.
- (e) (AML) - Application for Rendering a Personnel Licence Validation.
- (f) (AML) - Application for Revalidation or Renewal of Personnel Licence.
- (g) (AML) - Application for Authentication letter.
- (h) (AML) - Application for Remove Limitation.
- (i) (AML) - Application for Reissue Personnel Licence.

**4. FOO** submit request for Flight Operation Officer Licence as licence issuance, revalidation and renewal licence, reissue licence and the authentication letter. The lists of FOO form are:

- (a) (FOO) - Application for Flight Operations Officer Licence Skill Test and Issue Licence
- (b) (FOO) - Application for Revalidate or Renewal of Personnel Licence
- (c) (FOO) - Application for Reissue of Personnel Licence
- (d) (FOO) - Application for Authentication Letter.
- (e) (FOO) - Conversion of Existing FOO Licence to TCAR PEL

**5. Assessor and Examiner Certificate** submit request for Designated ATC Assessor Certificate or Designated Pilot Examiner Certificate as issue, revalidation and renewal, reissue.

The lists of DPE form are:

- (a) DPE: Submit Assessment record
- (b) DPE: Renewal and Revalidation Designated Pilot Examiner Certification
- (c) DPE: Replacement of Designated Pilot Examiner Certification
- (d) DPE: Amendment of Designated Pilot Examiner Certification
- (e) DPE: Initial Designated Pilot Examiner Certification
- (f) DPE: Application for Conversion Existing DCP Certificate to TCAR PEL FCL Subpart K

The lists of DATCA form are:

- (a) DATCA: Initial Designated ATC Assessor Certification
- (b) DATCA: Revalidate and Renewal of Designated ATC Assessor Certification
- (c) DATCA: Amendment of Designated ATC Assessor Certification
- (d) DATCA: Replacement of Designated ATC Assessor Certification
- (e) DATCA: Submit Assessment record
- (f) DATCA: Application for Conversion Existing DATCA Certificate to TCAR PEL ACTCO

**6. ATO** submit request for Approve Training Organisation Certificate (Air Traffic Controller Training Organisation Certificate, Flight Training Organisation Certificate and Maintenance Training Organisation Certificate) as issue, renew and reissue.

The lists of ATCTO form are:

- (a) ATO-ATCTO: Renewal of ATC Training Organisation certification
- (b) ATO-ATCTO: Replacement of Air Traffic Controller Training Organisation certification
- (c) ATO-ATCTO: Initial of ATC Training Organisation certification
- (d) ATO-ATCTO: Amendment of ATC Training Organisation certification

The lists of FTO form are:

- (a) ATO-FTO: Replacement of Flight Training Organisation certification
- (b) ATO-FTO: Amendment of Flight Training Organisation certification
- (c) ATO-FTO: Initial of Flight Training Organisation certification
- (d) ATO-FTO: Renewal of Flight Training Organisation certification

The lists of MTO form are:

- (a) ATO-MTO: Initial of Maintenance Training Organisation certification
- (b) ATO-MTO: Amendment of Maintenance Training Organisation certification
- (c) ATO-MTO: Renewal of Maintenance Training Organisation certification
- (d) ATO-MTO: Replacement of Maintenance Training Organisation certification

**7. SIMULATOR** submit request for Simulator Training Device Certificate (Flight Simulator Training Device Certificate or Synthetic Training Device Certificate) as issue, renew and reissue.

The lists of FSTD form are:

- (a) FSTD: Replacement of Flight Simulator Training Device certification
- (b) FSTD: Initial of Flight Simulator Training Device Certification
- (c) FSTD: Renewal of Flight Simulator Training Device Certification
- (d) FSTD: Amendment of Flight Simulator Training Device Certification

The lists of STD form are:

- (a) STD: Initial of ATC Synthetic Training Device Certification
- (b) STD: Replacement of ATC Synthetic Training Device Certification
- (c) STD: Renewal of ATC Synthetic Training Device Certification
- (d) STD: Amendment of ATC Synthetic Training Device Certification

**8. UPLOAD and CHANGE** submit request for upload your Photo to customer management (CM) and change your telephone number contact and organisation name.

**9. INSTRUCTOR CERTIFICATE** submit request for Flight Instructor Certificate or ATCL On the Job Training Instructor Certificate as issue, renew and reissue.

The lists of Flight Instructor Certificate form are:

- (a) (FIC) - Application for Conversion Existing Flight Instructor to TCAR PEL FCL Subpart J.
- (b) (FIC) - Application for Issue Flight Instructor Certificate and Endorsement
- (c) (FIC) - Application for Revalidation or Renewal of Flight Instructor Certificate
- (d) (FIC) - Application for Reissue of Flight Instructor Certification.

The lists of ATCL On the Job Training Instructor Certificate form are:

- (a) ATC OJTI: Renewal of On-the-Job Training Instructor Certification
- (b) ATC OJTI: Amendment of On-the-Job Training Instructor Certification
- (c) ATC OJTI: Replacement of On-the-Job Training Instructor Certification
- (d) ATC OJTI: Initial of On-the-Job Training Instructor Certification
- (e) ATC OJTI: Conversion OJTI certification to TCAR PEL ACTCO.

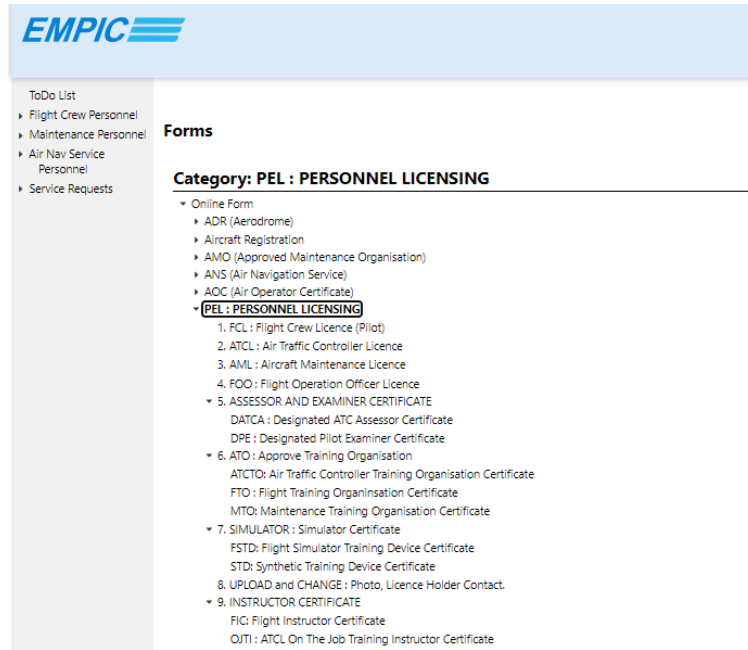


Figure 13: Form > Category PEL: PERSONNEL LICENSING

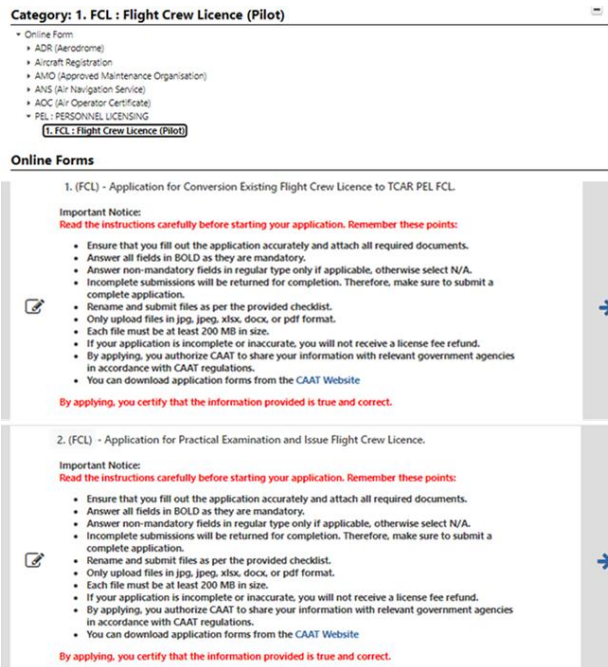


Figure 14: Start submit request

i

Your request has been submitted. In case of questions, please quote this reference number: REQUEST-02930.

**EMPIC**

ToDo List

- ▶ Flight Crew Personnel
- ▶ Maintenance Personnel
- ▶ Air Nav Service Personnel
- ▶ Service Requests

**Forms**

- Submit Request
- My Requests and Procedures

Service Requests

### 5. (FCL) - Application for Practical Examination and Issue Flight Crew Licence.

**Important Notice:**  
**Read the instructions carefully before starting your application. Remember these points:**

- Ensure that you fill out the application accurately and attach all required documents.
- Answer all fields in **BOLD** as they are mandatory.
- Answer non-mandatory fields in regular type only if applicable, otherwise select N/A.
- Incomplete submissions will be returned for completion. Therefore, make sure to submit a complete application.
- Rename and submit files as per the provided checklist.
- Only upload files in jpg, jpeg, xlsx, docx, or pdf format.
- Each file must be at least 200 MB in size.
- If your application is incomplete or inaccurate, you will not receive a license fee refund.
- By applying, you authorize CAAT to share your information with relevant government agencies in accordance with CAAT regulations.

Is This Practical Examination the First Attempt?  Yes  No  N/A

2. Please specify the type of licence you would like to request the practical examination. (e.g. PPL-H, CPL-A, ATPL-H, LAPL-A)

3. Existing licence type.(e.g. SPL-A, PPL-A, CPL-H)

4. Existing licence number (e.g. TH.FCL.0001234)

5. Phone Number.(e.g. +66 xx-xxx-xxxx)

6. ATO / Company / Organisation Name.

7. Theoretical Examination Announcement Date.

8. Theoretical Applicant Number.(E-Exam Customer Number)

9. Please identify, which do you want to take the practical examination with? (Simulator or an Actual Aircraft).

18. (For ATPL Only) Certified True Copy of ATPL Theoretical Knowledge Course Certificate, by CAAT Approved Training Organisation and Course.  Yes  No  N/A

19. (For UPL Only) Certified Letter From Flying Club for Membership/ SPL and Certified Flight Time Experience.  Yes  No  N/A

20. (For LAPL, PPL, MPL, CPL, GPL, BPL, RPAS) Organization Letter Show Completion of the Theoretical and Practical Training of Pilot Course, Meets the Qualifications and Flight Time in the CAAT Requirements.  Yes  No  N/A

I certify that the information given herein is TRUE and CORRECT.  Yes  No  N/A

I have READ and AGREED to the instructions above.  Yes  No  N/A

Select file or drop attachment files here.

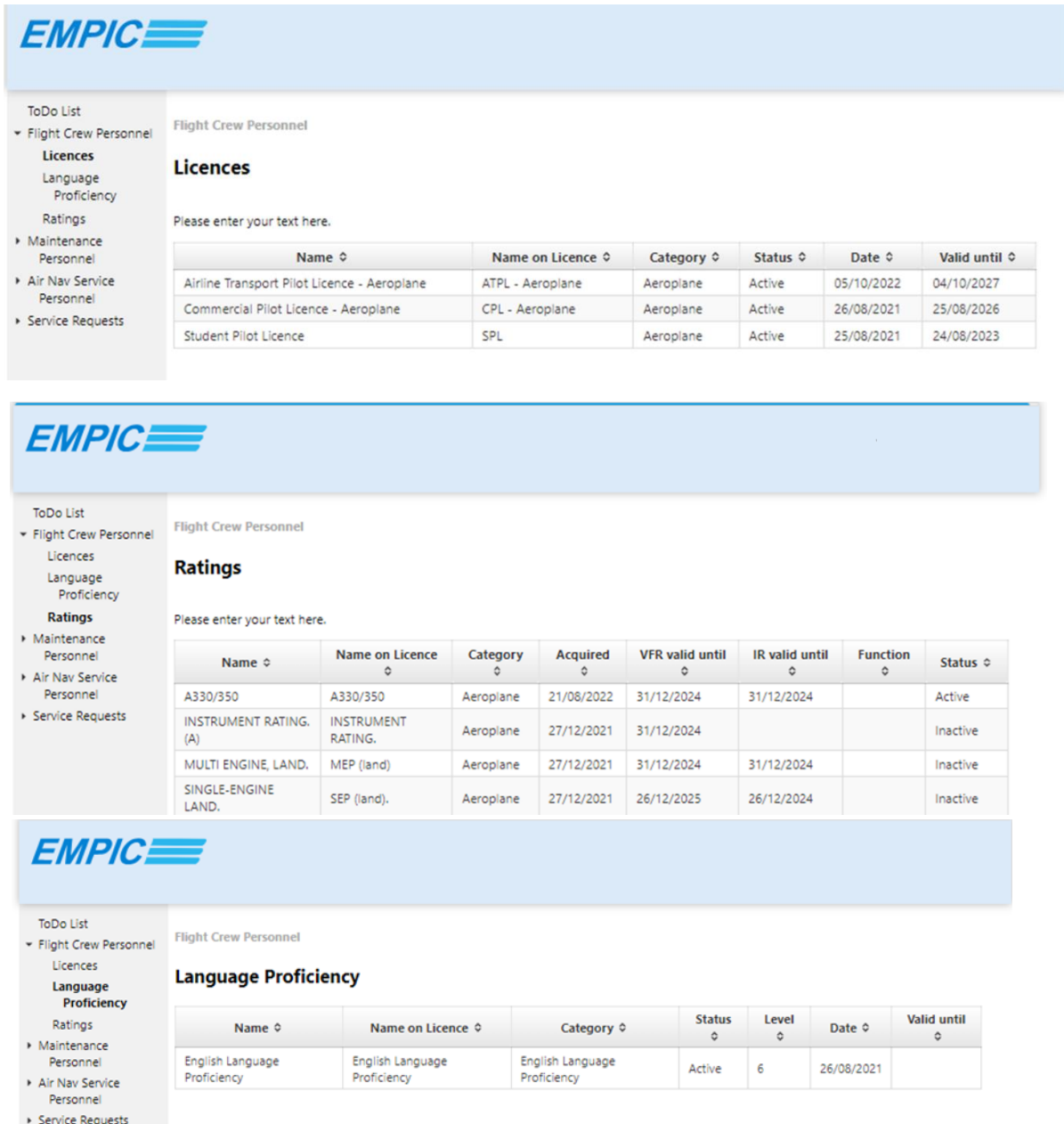
Cancel Submit

Figure 15: Fill in the data, Attachment files and Submit



### 3. Licence Information

3.1 The Flight Crew Personnel tab will display your Flight Crew Licence information, which includes your licence history, licence type, ratings and Language Proficiency.



The screenshot displays the EMPIC interface for Flight Crew Personnel. It is divided into three main sections: Licences, Ratings, and Language Proficiency. Each section has a corresponding table of data.

**Licences Section:**

Name	Name on Licence	Category	Status	Date	Valid until
Airline Transport Pilot Licence - Aeroplane	ATPL - Aeroplane	Aeroplane	Active	05/10/2022	04/10/2027
Commercial Pilot Licence - Aeroplane	CPL - Aeroplane	Aeroplane	Active	26/08/2021	25/08/2026
Student Pilot Licence	SPL	Aeroplane	Active	25/08/2021	24/08/2023

**Ratings Section:**

Name	Name on Licence	Category	Acquired	VFR valid until	IR valid until	Function	Status
A330/350	A330/350	Aeroplane	21/08/2022	31/12/2024	31/12/2024		Active
INSTRUMENT RATING. (A)	INSTRUMENT RATING.	Aeroplane	27/12/2021	31/12/2024			Inactive
MULTI ENGINE, LAND.	MEP (land)	Aeroplane	27/12/2021	31/12/2024	31/12/2024		Inactive
SINGLE-ENGINE LAND.	SEP (land).	Aeroplane	27/12/2021	26/12/2025	26/12/2024		Inactive

**Language Proficiency Section:**

Name	Name on Licence	Category	Status	Level	Date	Valid until
English Language Proficiency	English Language Proficiency	English Language Proficiency	Active	6	26/08/2021	

Figure 16: Flight Crew Personnel tab

**3.2 The Air Nav Service Personnel tab will display your Air Traffic Controller Licence information, which includes your licence history, licence type, ratings and Language Proficiency**

The figure consists of three screenshots of the EMPIC web interface, each showing the 'Air Nav Service Personnel' tab. The interface includes a navigation menu on the left and a main content area on the right.

**Top Screenshot: Licences**

The 'Licences' section displays a table with the following data:

Licence Type	Licence No.	Status	Acquisition Type	Licence Acquired on
ATC	1578	Active	Initial	15/11/2010

**Middle Screenshot: Ratings**

The 'Ratings' section displays a table with the following data:

Licence Type	Licence Status	Name	Rating Status
ATC	Active	ADI/TWR	Active
ATC	Active	ADV	Active

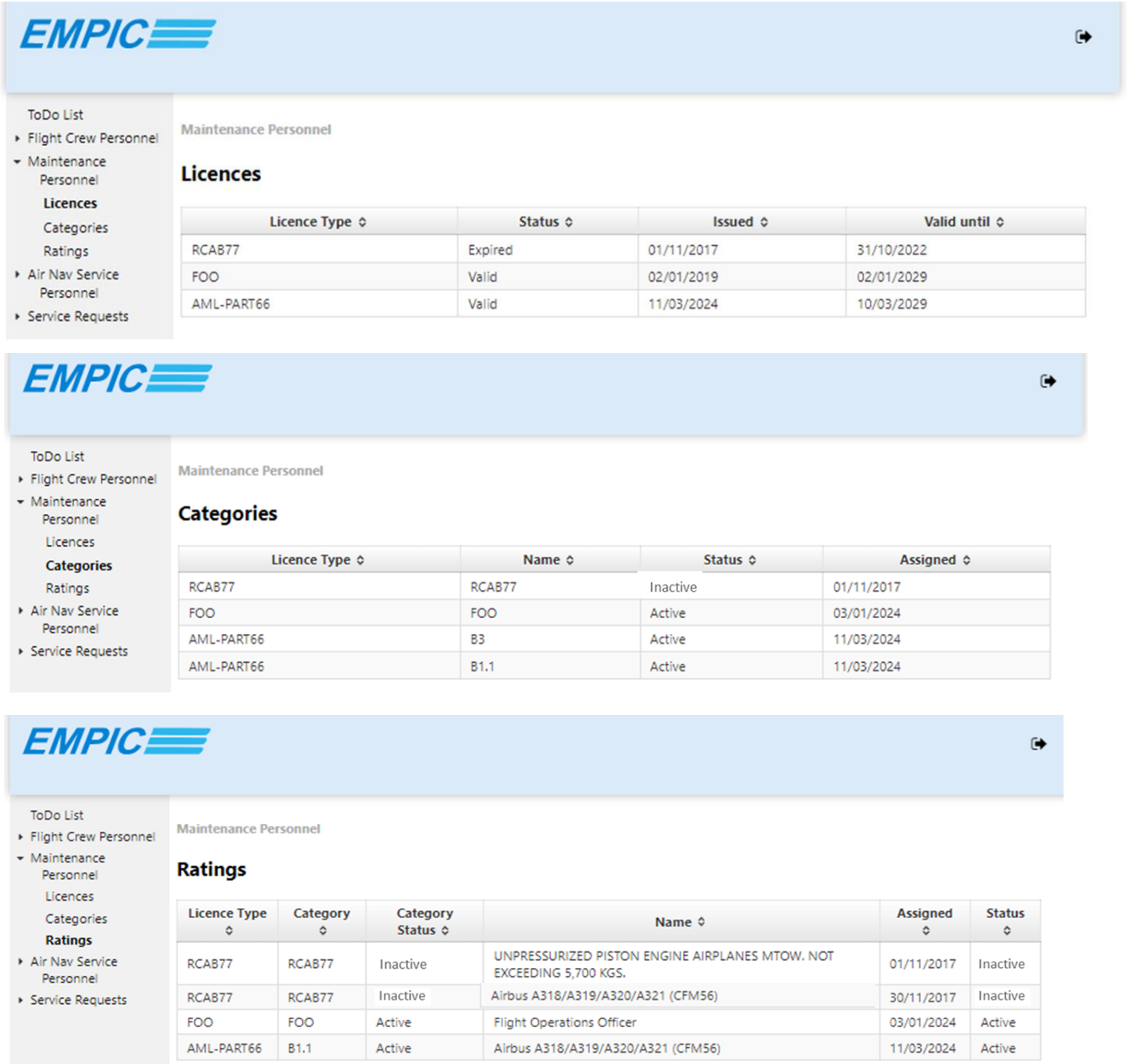
**Bottom Screenshot: Endorsements**

The 'Endorsements' section displays a table with the following data:

Licence Type	Licence No.	Licence Status	Name	Status	Acquired on	Valid until	Provisional	Last Revalidated on	Last Extended on	Remark
ATC	1578	Active	Licence validity	Active	15/11/2023	15/11/2028				

Figure 17: Air Nav Service Personnel tab

**3.3 The Maintenance Personnel tab will display your Aircraft Maintenance Licence or Flight operation officer licence information, which includes your licence history, licence type, categories, ratings.**



The screenshot displays the EMPIC interface for the Maintenance Personnel section. It features a sidebar with navigation options: ToDo List, Flight Crew Personnel, Maintenance Personnel (selected), Licences, Categories, Ratings, Air Nav Service Personnel, and Service Requests. The main content area shows three tabs: Licences, Categories, and Ratings.

**Licences**

Licence Type	Status	Issued	Valid until
RCAB77	Expired	01/11/2017	31/10/2022
FOO	Valid	02/01/2019	02/01/2029
AML-PART66	Valid	11/03/2024	10/03/2029

**Categories**

Licence Type	Name	Status	Assigned
RCAB77	RCAB77	Inactive	01/11/2017
FOO	FOO	Active	03/01/2024
AML-PART66	B3	Active	11/03/2024
AML-PART66	B1.1	Active	11/03/2024

**Ratings**

Licence Type	Category	Category Status	Name	Assigned	Status
RCAB77	RCAB77	Inactive	UNPRESSURIZED PISTON ENGINE AIRPLANES MTOW. NOT EXCEEDING 5,700 KGS.	01/11/2017	Inactive
RCAB77	RCAB77	Inactive	Airbus A318/A319/A320/A321 (CFM56)	30/11/2017	Inactive
FOO	FOO	Active	Flight Operations Officer	03/01/2024	Active
AML-PART66	B1.1	Active	Airbus A318/A319/A320/A321 (CFM56)	11/03/2024	Active

Figure 18: Air Nav Service Personnel tab

## 4. Contact Us

### 4.1 CAAT-EMPIC

For any queries on CAAT-EMPIC account setup/registration, operation and problem system. Please contact the CAAT-EMPIC team at:

1. [www.empicsupport.caat.or.th](http://www.empicsupport.caat.or.th) or
2. by telephone during CAAT working hours (08:30 – 16:30, Bangkok, Thailand time, GMT+7) at: +66-94-337-7770

### 4.2 Personnel Licensing Department

For any queries on CAAT-EMPIC for Personnel Licensing Department. Please contact at:

<p>For PEL Service</p> <ul style="list-style-type: none"> <li>- <b>Renewal &amp; Revalidate &amp; Reissue of licence</b> (Pilot, AMEL, FOO, ATC)</li> <li>- <b>Endorsement Rating After Practical Test</b></li> <li>- <b>Endorsement Language Proficiency</b></li> </ul>	<p>Contact: +66-2-568-8810 and +66-2-568-8811</p> <p>Email: pel_service@caat.or.th</p>
<p>For Licensing Division (PL)</p> <ul style="list-style-type: none"> <li>- Issue licence (Pilot, AMEL, FOO, ATC, SPL, SATC)</li> <li>- Authentication for licence</li> </ul>	<p>Contact: +66-2-568-8810</p> <p>#1021-1022</p> <p>Email: pel_ll@caat.or.th</p>
<p>For Examination Division (EX)</p> <ul style="list-style-type: none"> <li>- <b>Practical Examination for issue licence and Type rating Class Rating</b></li> </ul>	<p>Contact: +66-2-568-8800</p> <p>#1023-1024</p> <p>Email: pel_ex@caat.or.th</p>
<p>For Training Organization Division (TO)</p> <ul style="list-style-type: none"> <li>- <b>Approve</b> Training Organization and Simulator</li> <li>- Approve Type Training Course for endorsement on licence</li> </ul>	<p>Contact: +66-2-568-8800</p> <p>#1009</p> <p>Email: pel_to@caat.or.th</p>
<p>For Finance Department (FAD)</p> <ul style="list-style-type: none"> <li>- Invoice</li> <li>- Receipt</li> </ul>	<p>Holders:</p> <p>+66-2-568-8800 #2016</p> <p>+66-2-568-8800 #2024</p> <p>Email: fab_pa@caat.or.th</p>