Guidelines for International Flights with Transit/Transfer Passengers to SANDBOX

(Allow just Suvarnabhumi International Airport and Don Mueang International Airport)













Avoid the port of embarkation where the prevalence rate of COVID-19 is at high risk, according to the risk level officially categorized by the Ministry of Public Health. The minimum connecting time shall be two hours for transit/transfer to SANDBOX and 75 minutes for transit/transfer from SANDBOX.

2. Required Documents

- Certificate of Entry COE
- Certificate of testing of COVID-19 (RT-PCR) with negative result issued within 72 hours prior to departure
- Health insurance with minimum coverage of 50,000 USD and covers COVID-19 treatment throughout the entire duration of stay in Thailand.
- Certificate of COVID-19 vaccination approved by authorized organization in the country of origin. Given COVID-19 vaccines must be approved by Thai FDA or WHO or Thai Ministry of Health no less than 14 days prior to departure.
- Hotel booking and proof of prepayment for 14 nights with hotel certified by Amazing Thailand Safety & Health Administration Plus (SHA+) initiative: If less than 14 nights, visitors must have a confirmed air ticket out of Thailand and payment confirmation for intended duration. Proof of prepayment for RT-PCR tests arranged through the booked SHA+ hotel.
- Children under 18 and travelling with fully vaccinated parents/guardians shall have a certificate of testing of COVID-19 (RT-PCR) with negative result issued within 72 hours prior to departure.

3. Covid-19 Controlling Policy_

Direct Flight

Passengers shall undergo health screening and document check, immigration and custom procedures at the point of entry before entering into Thailand

Transit Flight Same Plane

Passengers shall undergo health screening and document check, immigration and custom procedures at the destination airport or SANDBOX airports.

Transfer Flight

Passengers shall undergo health screening and document check, immigration procedures at the first airport of entry before continuing their travel to the SANDBOX province. In this case, customs clearance will be processed at the destination airport.

selling ticketsor embarkation of domestic passengers is prohibited. In case of any passengers have found symptoms

For flights operated in 32 and

or fever, the air operator transporting passengers from the origin shall hold full responsibility.



Social distancing shall be managed in the waiting areas for transit/transfer. All passengers and personnel shall wear mask at all times except for necessary or emergency situation, and there shall be hand sanitizer containing at least 70% alcohol sufficiently provided.









Passengers must proceed on the defined sealed route and designated area at the airport.





Cleaning and disinfection shall be applied to areas and equipment regularly according to the Public Health standards and personnel working in the waiting areas for transit/transfer shall wear Personal Protective Equipment (PPE).







The air operators with transit/transfer passengers shall proceed with either a single PNR, same booking, conjunction ticket, or Bilateral agreement for interline operations, including check-through baggage, or baggage transfer agreement. In case of passengers unable to transit or transfer to another flight, the air operator transporting passengers from the origin shall hold full responsibility.







The air operators shall submit transit/transfer to SANDBOX operation plans to the Civil Aviation Authority of Thailand (CAAT) and Airside Operations Control Center (AOCC) 24 hours in advance of the departure time.











